

Withdrawal from the contract

in accordance with the Czech government regulation no.363/2013.

1. The right to withdraw from a contract

1.1 The buyer has the right to withdraw from a contract within 14 days without providing a reason

1.2 The buyer has the right to withdraw from a contract within 14 days of receipt of the goods without providing a reason.

1.3 The seller also provides the buyer with a period for returning the goods in the form of withdrawal from the contract (except for goods for which the right of return is excluded) in the period between the fifteenth (15th) and thirtieth (30th) day of receiving the goods.

1.3 To exercise the right to withdraw from a contract, the buyer must inform Higarden s.r.o. K Žižkovu 640/1, Praha 9 190 00, Czech Republic, tel: +420 777 968 622, info@higarden.eu by post or e-mail. The buyer may use the enclosed form, but they are not obliged.

1.4 The withdrawal from the purchase contract must be sent to the seller within the specified period.

2. The effects of the withdrawal

2.1 In case of withdrawal from the contract, the seller will reimburse the funds received from the buyer, including the shipping costs (except for additional costs incurred as a result of the chosen delivery method other than the cheapest standard delivery method offered by the seller) within fourteen (14) days of receiving the withdrawal from the purchase contract. The seller will return the payment in the same manner in which it has been received unless the buyer states otherwise. This will not incur additional costs for the buyer. The seller is not obliged to return the funds before the buyer returns the goods or demonstrates that the goods have been sent to the seller.

2.2 The receipt of goods

- a) The buyer must return the goods without an unreasonable delay within 14 days of withdrawing from the contract to Higarden s.r.o. K Žižkovu 640/1, Praha 9 190 00, Czech Republic. This deadline is met if the goods have been sent within 14 days.
- b) The buyer will bear the costs associated with returning the goods.
- c) The buyer is responsible for the decrease in value of the goods incurred by manipulation or using it differently than is necessary to get familiar with its characteristics and nature, including its functionality.

Form - Withdrawal from the contract

Order number:

Order date:

Date of receipt of the goods:

Full name:

Street/house no.:

City:

Country:

I wish to be reimbursed to bank account no.:

Phone number:

E-mail:

Date:

Signature (printed forms only):

Recipient:

Higarden s.r.o.

K Žižkovu 640/1,

Praha 9 190 00

I hereby declare that I withdraw from the purchase contract for the purchase of these goods: